



For immediate release

April 11, 2007

PCCC receives full three year accreditation

Providence Continuing Care Centre has been granted full accreditation for three years by the Canadian Council on Health Services Accreditation (CCHSA). In particular, PCCC met all 21 patient safety required organization practices.

“Our staff, physicians, managers, board and volunteers have made this possible,” says Cathy Dunne, CEO and President. “Their dedication to providing excellent, high quality and compassionate care is the key to our success as an organization.”

Accreditation is a voluntary process for health care providers across Canada in which CCHSA surveyors evaluate the quality of an organization’s services by comparing them to nationally accepted standards. The 2006 Accreditation report acknowledges the many quality initiatives already complete or in progress to improve patient care and increase efficiency. The CCHSA recognized many strengths of the organization including its strong partnerships with area hospitals and health care organizations as well as academic institutions.

“Accreditation is just one of the ways that we compare ourselves to our peers, and are accountable to the communities we serve,” adds Dunne. “Recommendations from this report will also help us identify opportunities for ongoing improvement.”

A team of four CCHSA surveyors participated in the weeklong survey, visiting several PCCC sites and interviewing members of 13 accreditation teams and three focus groups representing staff, clients and community partners.

Providence Continuing Care Centre is the leading provider of specialized care for some of the most vulnerable patients in Southeastern Ontario – the frail elderly, people coping with chronic illness, stroke survivors and those living with mental illness. One of Kingston’s university hospitals, PCCC has several community locations and three main sites in Kingston: Mental Health Services, St. Mary’s of the Lake Hospital and Providence Manor. Through our affiliation with Queen’s University, PCCC is a major centre for teaching and research.

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Media contact:

Corinne Deshaw
Providence Continuing Care Centre
613-548-5567 ext. 5668